

Operation system administrator



Felipe Jonatas de Lima Martins Pereira

Бажана країна або місто: Чехія

Заробітна плата: Від 500 EUR

Графік роботи: Повна зайнятість

Готовий до переїзду: Так

Опис резюме

More than 5 years of experience in Information Technology. Graduated IT Management for Business from São Paulo Technological College. Knowledge in analysis and technical management of Mission Critical Environments and high availability (Linux); Monitoring Mission Critical Environments; Management process based on ITIL best practices; Web Platform; Experience as B2b sales Account Manager; I love people. I love technology. My hobbies are listening music, running and learning new things. Right now I'm looking for an opportunity to apply my experience and my creative problem solving skills.

Досвід роботи

01.01.2010 – 01.01.2011

DOM Brasil Diagnósticos

Systems Analyst Intern

- Development and programming DOM system, including technologies such PHP, mySQL, - HTML, JavaScript, CSS; - Provide support to users of the system; - Collaborate with the procedures related to Information Technology;

01.04.2016 – По теперішній час

Global Rus Trade - Moscow

B2B Sales Account Manager

Maintain high activity standards, Generate new business by cold calling and Cold Email. Build & Maintain Relationship with the customers. Explore prospect sites for new business development opportunities. Sales Lead Generation.

01.03.2012 – 01.05.2015

TIVIT - São Paulo

Support analyst and Process Analyst

Main activities in Crisis Management: Assist to the recovery of the Critical Environment Services; Manage a conference call with managers and specialist teams involved; Keep the communication between areas of the company; Delivery reports; Maintain effective relationships with other process such as problem management, change management and incident management; Main activities in IT monitoring: Monitor mission critical environments and infrastructure components using IT Service Management and monitoring tools. Establish communication with the support areas and managers.

01.05.2015 – 01.11.2009

TIVIT - São Paulo

Unix system administrator

Install, configure and maintain multiplatform systems hardware, software and components. Monitor and respond to alerts; Resolution of incidents and requests; Support the implementation of new environments; Configuration and Troubleshooting on Red Hat Linux; Improvements report in technological environments; Provide support for customer specific processes related to systems support;